

# **There is a problem with the battery in the solar container communication station**





## Overview

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### Why is my solar inverter NOT working?

It is very likely due to a communication issue between the Battery BMS and the Solar inverter. This post may help you solve this common problem. Quick Solution: You can try to disconnect PINs 1-6, leaving only the pins 7 and 8.

### Why can't I view Battery information?

If you are unable to view battery information on the APP or display screen after connecting the inverter with the battery (as shown in the photo Below), It is very likely due to a communication issue between the Battery BMS and the Solar inverter. This post may help you solve this common problem.

### Why is my PV array not working?

If the input side voltage and current from the PV system array are operating at a reduced level, the problem is most likely with an array string or with a specific module. This means you'll need to go to the array location next. In a grid-tied PV system, the AC output from the inverter fluctuates with the amount of sun.

### Why does my PV array have zero volts?

The PV wires from the array may be connected in reverse polarity, or there could be a short circuit in the PV input, resulting in zero volts of input voltage. Verify the PV array wiring polarity relative to battery negative. Check for a short circuit in the PV input circuit and repair it. Controller input and output voltages read about the same.



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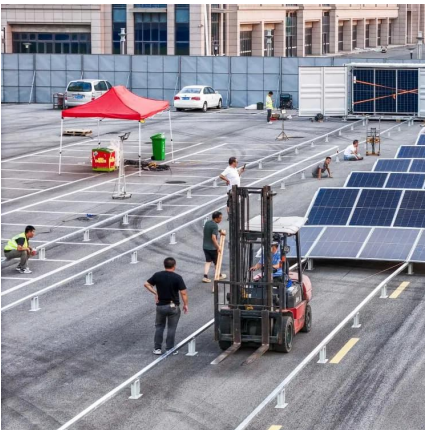


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